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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ ™ website (http://www.ezviz.com).

Revision Record

New release – January, 2023

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Table of Contents

IMPORTANT SAFETY INSTRUCTIONS 1

Overview 2

1. Package Contents 2
2. Basics 3

Setup 4

1. Get the EZVIZ App 4
2. Power On the Doorbell 4
3. Fully Charge the Doorbell 5
4. Add the Doorbell to EZVIZ App Near Your Router 5
5. Install Your Doorbell 6

Choose the Power Supply Method for Your Doorbell 7

Option 1: Connect to Solar Panel 8

1. Disassemble the Backplate of Solar Panel 8
2. Connect the Wires of the Solar Panel 8
3. Install the Mounting Bracket of Doorbell 9
4. Attach Your Doorbell to the Mounting Bracket 10
5. Install the Backplate of Solar Panel 10
6. Install the Solar Panel 11

Option 2: Wired Connection 12

1. Shut Off the Breaker 12
2. Remove Your Existing Doorbell (Optional) 12
3. Install the Mounting Bracket of Doorbell 13
4. Connect the Wires 14
5. Attach Your Doorbell to the Mounting Bracket 14

Option 3: Battery Power only 15

1. Install the Mounting Bracket of Doorbell 15
2. Attach Your Doorbell to the Mounting Bracket 16

Maintenance 16

1. How to Use the Inclined Mounting Bracket 16
2. Disassemble 17
3. Charge the Doorbell 17

View Your Device on the EZVIZ App 18

1. Live View 18

2. Settings 19

EZVIZ Connect 20

1. Use Amazon Alexa 20
2. Use Google Assistant 21

SAFETY PRECAUTIONS 22

Initiatives on the Use of Video Products 23

IMPORTANT SAFETY INSTRUCTIONS

Important!

1. Please read the user manual carefully before installing or using this product.
2. If you are installing this product for a third party, please remember to leave the manual or a copy of it with the end user.

Safety measures:

1. To operate this system in complete safety, it is essential that the installers, users, and technicians follow all of the safety procedures described in this manual.
2. Specific warnings and warning symbols are given for items if necessary.
3. The product must be set up according to the applicable standards in the country where it is installed.

Overview

1. Package Contents

Battery Doorbell (x1)

Mounting Bracket for Doorbell (x1)

Inclined Mounting Bracket (x1)

Drill Template for Doorbell (x1)

Solar Panel (x1)

Drill Template for Solar Panel (x1)

Power Cable (x1)

Pin (x1)

Screw Kit (x2)

Screw Kit (x1)

U-shaped Wire (x2)

Wire Connector (x2)

Regulatory Information (x2)

Quick Start Guide (x1)

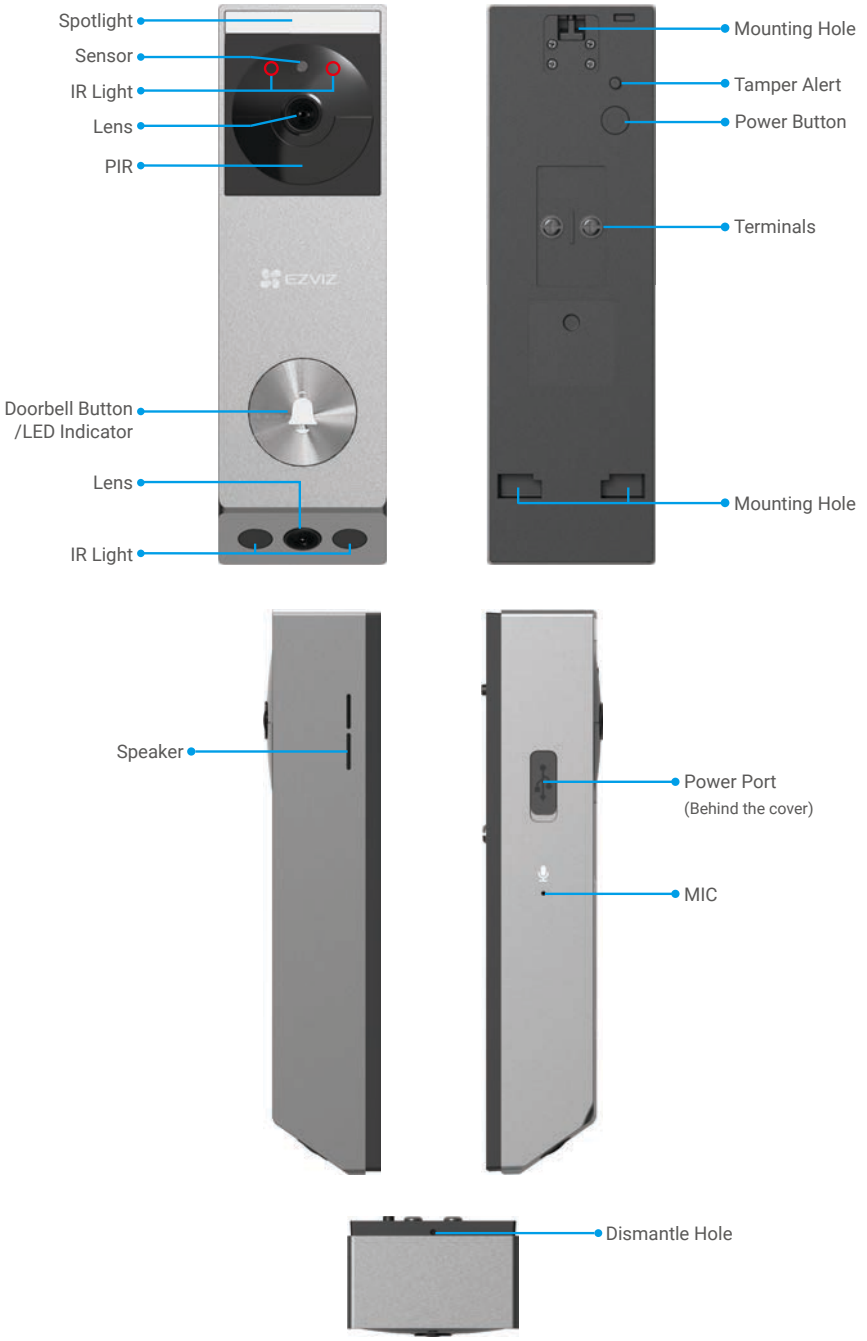
The doorbell's appearance is subject to the actual one you have bought.

Tools You May Need

Drill (x1)
It is recommended to use a drill with diameter of 6mm.

2. Basics

Doorbell



Name	Description	
LED Indicator		Slow-flashing Red: Doorbell charging.
		Turns Red and goes off after 3s: The doorbell battery level is lower than 20% and the doorbell has been activated.
		Solid Blue: Doorbell fully charged.
		Turns blue and goes off after 3s: The doorbell battery level is higher than 20% and the doorbell has been activated.
		Fast-flashing Blue: Doorbell ready for Wi-Fi configuration./Passcode error.
Power Button	• Power on: Press and hold the power button for 2s to power on, accompanied by a beep. • Power off: Press the power button 3 times in 1s to power off, accompanied by a beep. • Reset: Press and hold the power button for 5s to restart and set all parameters to default, accompanied by a beep.	

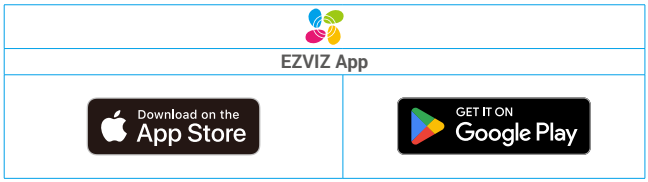
Setup

Follow the steps to set your system:

1. Get the EZVIZ app, and log in to your EZVIZ app account.
2. Power on the doorbell.
3. Add the doorbell to your EZVIZ app account.
4. Install the doorbell.

1. Get the EZVIZ App

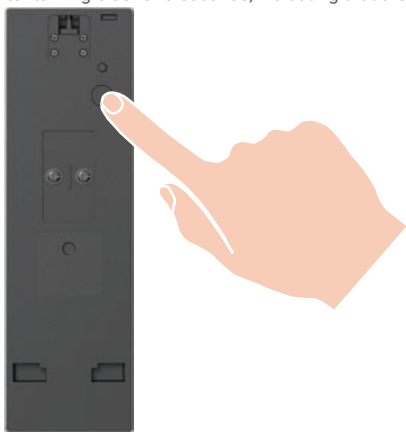
1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.



If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for EZVIZ.

2. Power On the Doorbell

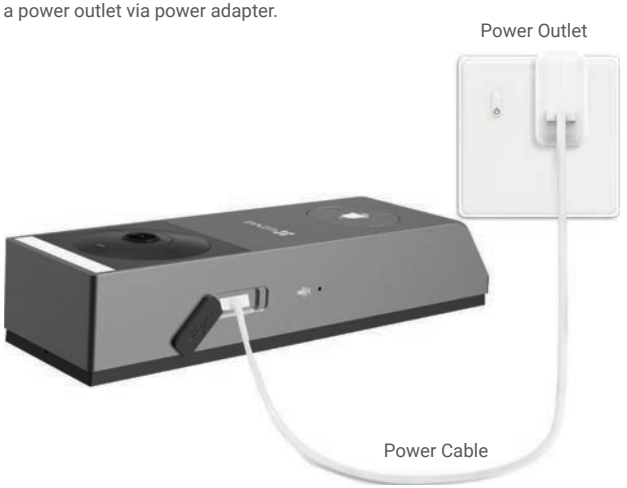
1. Press and hold the power button for 2 seconds to turn on the doorbell.
   The doorbell LED indicator goes out after turning blue for 3 seconds, indicating that the doorbell is turned on.



If the doorbell is out of battery, connect it to power outlet with the power adapter (5V 2A, purchase separately) for charging. It is recommended to fully charge the doorbell before you use it for the first time.

3. Fully Charge the Doorbell

Connect the doorbell to a power outlet via power adapter.



Before charging

- Please purchase a 5V 2A power adapter, cause it is not included in the package.
- It is recommended to use the power cable included in the package.
- If the doorbell is installed outdoors, please use waterproof power cable to charge.
- Please do not charge the doorbell when the temperature exceeds 45 degrees or below 0 degrees.
- It is not allowed to charge the doorbell with power adapter outdoors.

Charging

- If you use a 5V 2A adapter to charge the doorbell, it will take about 4.5 hours to fully charge.
- When charging the doorbell, make sure the lens faces upward to avoid fraying the lens.
- When charging, the doorbell will be automatically turned on.

4. Add the Doorbell to EZVIZ App Near Your Router

- Log in to your account using the EZVIZ app.
- On the Home screen, tap "+" on the upper-right corner to go to the Scan QR Code interface.
- Scan the QR code on the Quick Start Guide cover or on the body of the doorbell.

- Follow the EZVIZ app wizard to finish Wi-Fi configuration.
- After setup, press the doorbell button on the front of your doorbell to see video from the doorbell in the EZVIZ app.

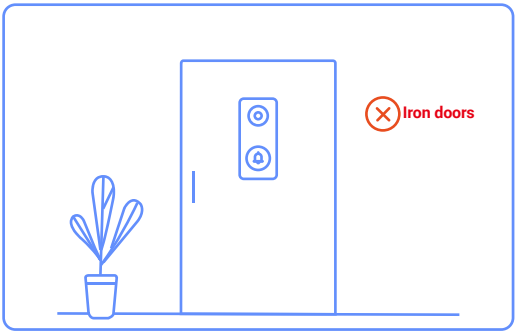
- The doorbell beeps twice and the LED indicator fast-flashing blue, indicating that the network is not connected. Please check the network and if the Wi-Fi password is correct.
- The doorbell beeps twice and the LED indicator solid blue, indicating that the network is connected but failed to registered to the platform. Please check the network and use your cell phone for help.

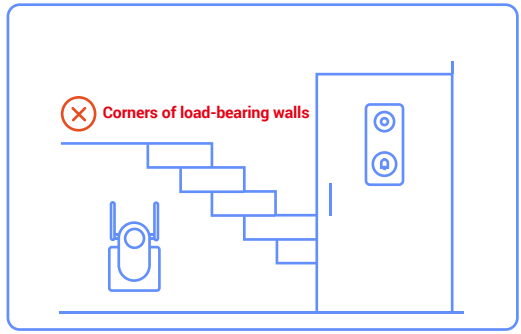
5. Install Your Doorbell

1. Installation Location

Choose a location with a clear, unblocked field of view and with a good wireless signal to the doorbell. Please keep the following tips in mind.

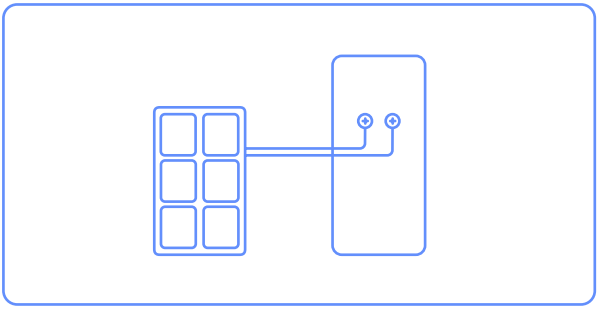
- Make sure the wall is strong enough to withstand three times the weight of the doorbell.
- Recommended installation height: **1.3m-1.6m** above the ground for optimal performance.
- **The following situations are not recommended for installation. Otherwise the network connection may be affected:**
  1. Iron doors;
  2. Corners of load-bearing walls.
- Make sure that side-to-side traffic crosses doorbell's field of view. The doorbell's motion sensor is much more sensitive to side-to-side movement across its field of view than to movement directly toward or away from the doorbell.



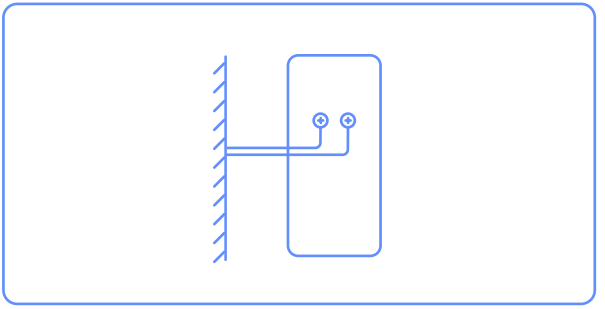


Choose the Power Supply Method for Your Doorbell

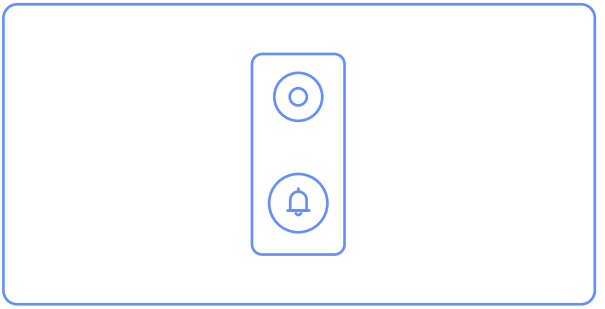
• “Option 1: Connect to Solar Panel”



• “Option 2: Wired Connection”

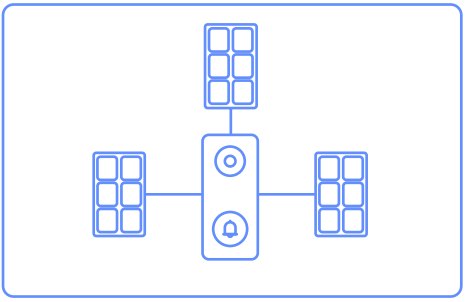


• “Option 3: Battery Power only”



Option 1: Connect to Solar Panel

- **Please confirm again that the solar panel cannot be installed with the wired chime at the same time, otherwise the solar panel will be damaged.**
- The solar panel supports installation in four directions: up, down, left, and right of the doorbell, both the back of the doorbell and the bottom of the solar panel have reserved space for wire hiding and outlets.
- It is recommended to install the solar panel on the top or on the left or right of the doorbell for optimal use.
- Please estimate in advance the installation position of the solar panel and the doorbell.



1. Disassemble the Backplate of Solar Panel

1. Take out the solar panel from the package.
2. Use the pin provided to press and hold the hole at the bottom of the solar panel, meanwhile take the backplate off.

2. Connect the Wires of the Solar Panel

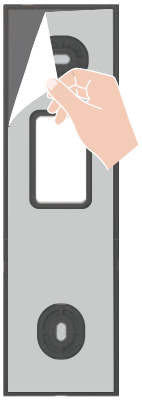
1. Please connect the solar panel to the doorbell by attaching the solar panel's wiring connector to the terminals at the back of the doorbell using a screwdriver.

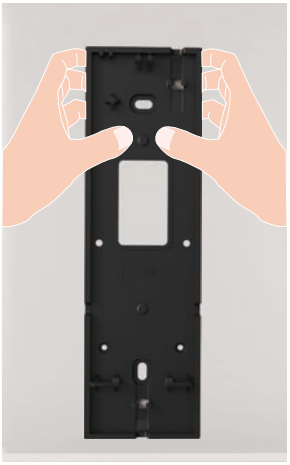
3. Install the Mounting Bracket of Doorbell

Option A (for smooth wall)

1. Clean the installation location and dry it.
2. Tear off the film of the foam sticker and then paste the mounting bracket directly to the desired installation location, and press hard.

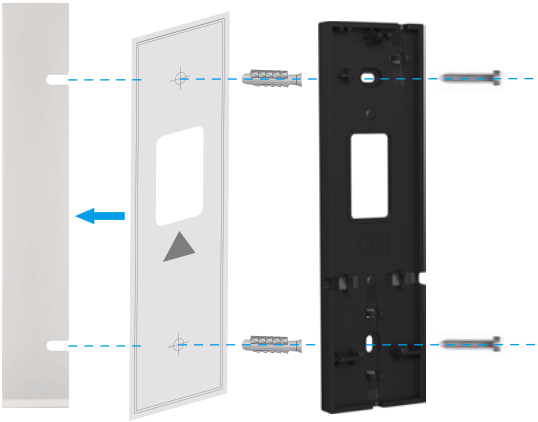
To ensure that the doorbell adheres firmly, after fixing the mounting bracket to the wall, press hard. It's suggested to let it rest for 3 hours before proceeding with the doorbell installation.





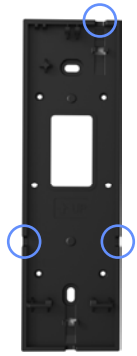
Option B (for uneven wall)

1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
2. **(Optional)** Insert anchors to the holes. There is no need to use anchors if it's a wooden surface.
3. Secure the mounting bracket using the provided metal screws (PA3x25).



- It is recommended to use a Φ6mm drill bit for drilling.
- Please use the anchors and metal screws provided in the package.

4. Please thread the connected wires through the wire hole of the mounting bracket, depending on your solar panel's installation location (it is recommended to be installed above, or on the left or right side of the doorbell), to facilitate the doorbell installation.

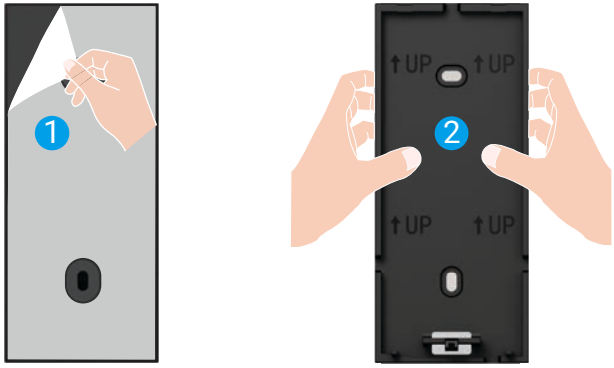


4. Attach Your Doorbell to the Mounting Bracket

1. Align the mounting Hole in the lower part of the doorbell with the hook on the lower part of the mounting bracket, and attach the doorbell to the mounting bracket.
2. Gently slide the doorbell downward.
3. Finally, attach the upper part of the doorbell to the mounting bracket, and the installation is complete.

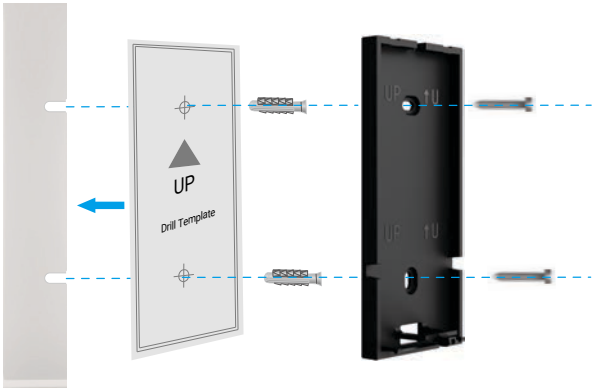
5. Install the Backplate of Solar Panel

Option A (for smooth wall): Tear off the film of the foam sticker and then paste the backplate directly to the desired installation location.



Option B (for uneven wall):

1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
2. **(Optional)** Insert anchors to the holes. There is no need to use anchors if it's a wooden surface.
3. Secure the backplate using the provided metal screws (PA3x25).



- It is recommended to use a Φ6mm drill bit for drilling.
- Please use the anchors and metal screws provided in the package.

6. Install the Solar Panel

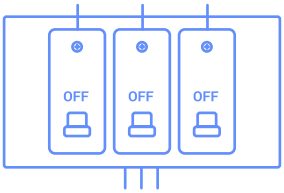
1. Attach the solar panel to the back plate from top to bottom, aligning with the two slots at the top.

The backplate of the solar panel and the mounting bracket of the doorbell both have reserved space for hiding wiring. After installation, you can tuck any excess wires into these concealed spaces to reduce exposed wiring, and thus making the overall appearance more aesthetically pleasing

Option 2: Wired Connection

1. Shut Off the Breaker

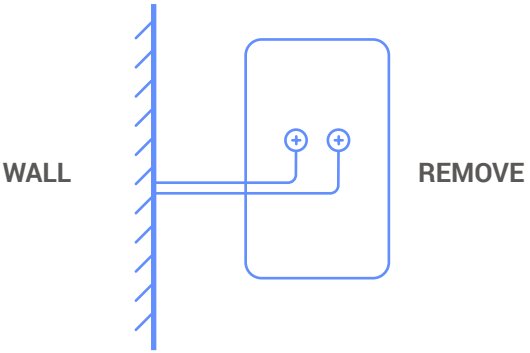
- Please ensure that the main switch is turned off.



2. Remove Your Existing Doorbell (Optional)

- If replacing an existing doorbell, shut off power at the breaker. Then remove it from the wall and disconnect the wires.
- Your doorbell is compatible with doorbell systems supplying 8-24 volts AC at 50 or 60Hz, 40VA max.

ⓘ Do not wire your Doorbell to a DC-powered intercom system or other DC power source.



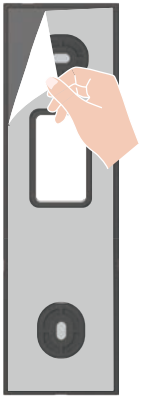
ⓘ Please thread the two protruding wires through the wiring holes in the mounting bracket of the doorbell, and install the mounting bracket.

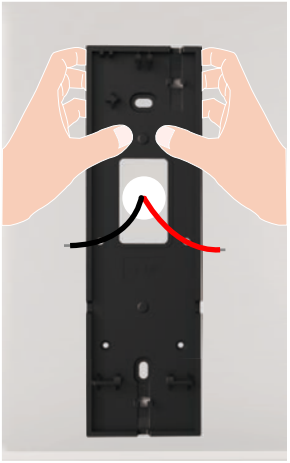
3. Install the Mounting Bracket of Doorbell

Option A (for smooth wall)

1. Clean the installation location and dry it.
2. If you're wiring your doorbell, feed your doorbell wires through the hole in the mounting bracket first.
3. Tear off the film of the foam sticker and then paste the mounting bracket directly to the desired installation location, and press hard.

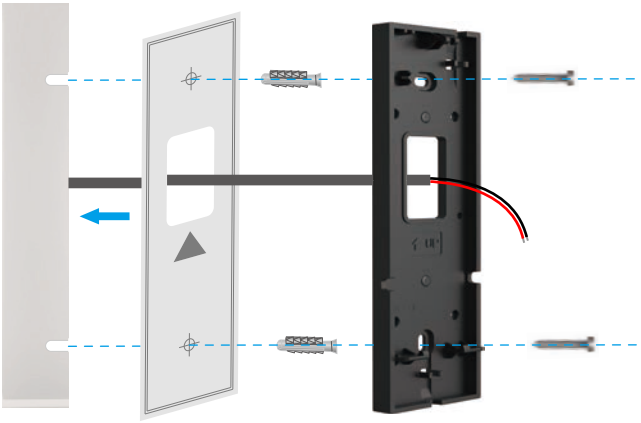
To ensure that the doorbell adheres firmly, after fixing the mounting bracket to the wall, press hard. It's suggested to let it rest for 3 hours before proceeding with the doorbell installation.





Option B (for uneven wall)

1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
2. If you're wiring your doorbell, feed your doorbell wires through the hole in the mounting bracket first.
3. **(Optional)** Insert anchors to the holes. There is no need to use anchors if it's a wooden surface.
4. Secure the mounting bracket using the provided metal screws (PA3x25).

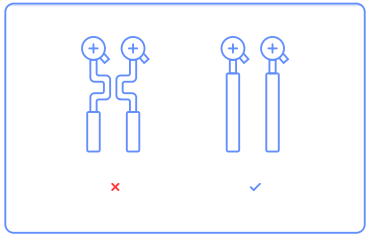


- It is recommended to use a Φ6mm drill bit for drilling.
- Please use the anchors and metal screws provided in the package.

4. Connect the Wires

- Connect the wires coming out of your wall to the terminals on the back of your doorbell. Either wire can connect to either screw. The order doesn't matter.

- Your doorbell is compatible with doorbell systems supplying 8–24 volts AC, 50mA, at 50 or 60Hz, 40VA max.
- Please connect the wires that go through the mounting bracket to the terminals at the back of the doorbell.
  - For safety reasons, please trim or strip the wires to expose approximately 1 cm length. Use a screwdriver to tighten the wire ends to the terminal screws at the back of the doorbell.
  - Please ensure that the two wires do not create a short circuit. If either wire is frayed, twist it tightly.



5. Attach Your Doorbell to the Mounting Bracket

1. Align the mounting Hole in the lower part of the doorbell with the hook on the lower part of the mounting bracket, and attach the doorbell to the mounting bracket.
2. Gently slide the doorbell downward.
3. Finally, attach the upper part of the doorbell to the mounting bracket, and the installation is complete.

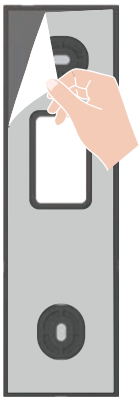
Option 3: Battery Power only

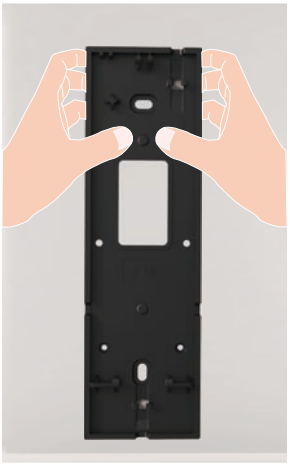
1. Install the Mounting Bracket of Doorbell

Option A (for smooth wall)

1. Clean the installation location and dry it.
2. Tear off the film of the foam sticker and then paste the mounting bracket directly to the desired installation location, and press hard.

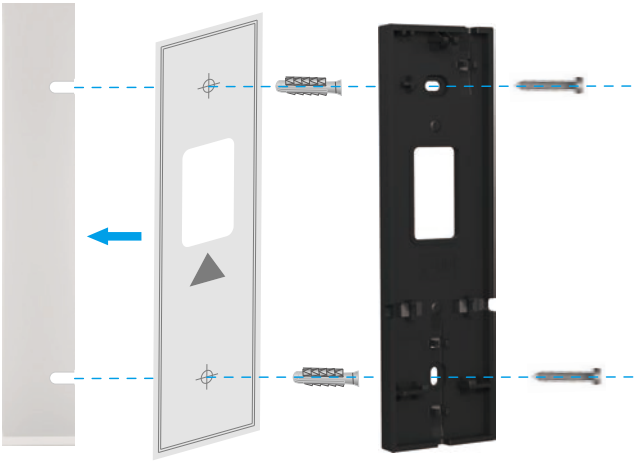
To ensure that the doorbell adheres firmly, after fixing the mounting bracket to the wall, press hard. It's suggested to let it rest for 3 hours before proceeding with the doorbell installation.





Option B (for uneven wall)

1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
2. **(Optional)** Insert anchors to the holes. There is no need to use anchors if it's a wooden surface.
3. Secure the mounting bracket using the provided metal screws (PA3x25).



- It is recommended to use a Φ6mm drill bit for drilling.
- Please use the anchors and metal screws provided in the package.

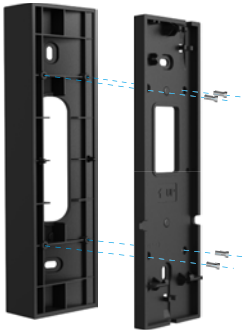
2. Attach Your Doorbell to the Mounting Bracket

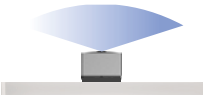
1. Align the mounting Hole in the lower part of the doorbell with the hook on the lower part of the mounting bracket, and attach the doorbell to the mounting bracket.
2. Gently slide the doorbell downward.
3. Finally, attach the upper part of the doorbell to the mounting bracket, and the installation is complete.

Maintenance

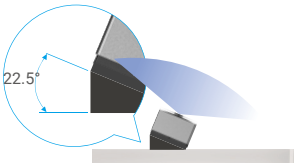
1. How to Use the Inclined Mounting Bracket

- Use with the inclined mounting bracket as a supplementary mounting bracket if you wish to see more on a specific side.
- The inclined mounting bracket is included in the package.

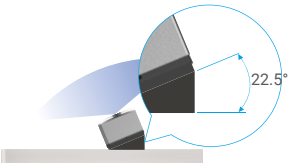




Without Inclined Mounting Bracket



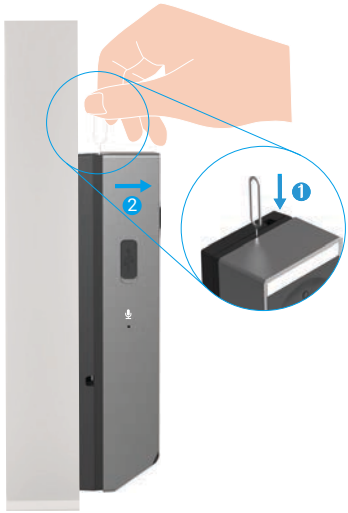
With Inclined Mounting Bracket
Install on the right side of the door



With Inclined Mounting Bracket
Install on the left side of the door

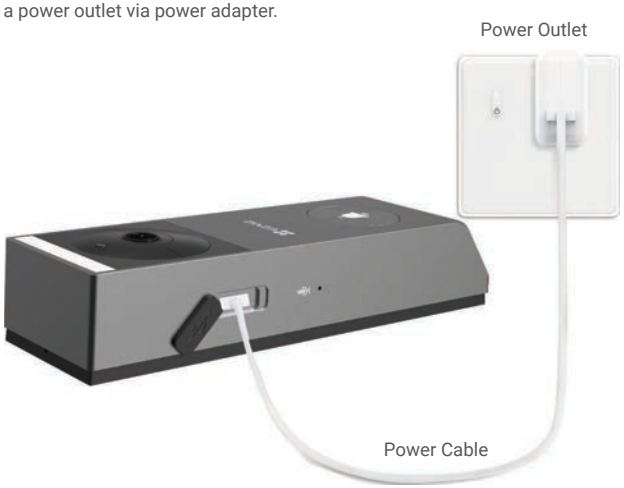
2. Disassemble

1. Turn off the Tamper Notification on the EZVIZ app.
2. Use the pin provided to press and hold the hole on the top of the doorbell, meanwhile push the doorbell upwards and then take it off.



3. Charge the Doorbell

Connect the doorbell to a power outlet via power adapter.



Before charging

- Please purchase a 5V 2A power adapter, cause it is not included in the package.
- It is recommended to use the power cable included in the package.
- If the doorbell is installed outdoors, please use waterproof power cable to charge.
- Please do not charge the doorbell when the temperature exceeds 45 degrees or below 0 degrees.
- It is not allowed to charge the doorbell with power adapter outdoors.

Charging

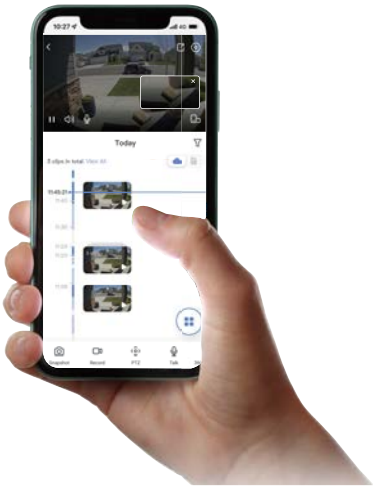
- If you use a 5V 2A adapter to charge the doorbell, it will take about 4.5 hours to fully charge.
- When charging the doorbell, make sure the lens faces upward to avoid fraying the lens.
- When charging, the doorbell will be automatically turned on.

View Your Device on the EZVIZ App

The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.

1. Live View

When you launch the EZVIZ app, the device page displays are shown below.
You can view and listen to a live feed, take snapshots, record videos, and choose video definition as needed.



Icon	Description
	Share. Share your device.
	Settings. View or change the device settings.
	Picture in Picture. You can select to see the pictures taken simultaneously by two lens in the live view.
	Full Screen Display. Tap to enjoy a full screen display for your filed of view.
	Snapshot. Take a snapshot.
	Record. Manually start/stop recording.
	Talk. Tap the icon, and then follow the on-screen instructions to talk to or listen to people in front of the doorbell.
	Definition. Select video resolution from Quad HD, Full HD or Hi-Def.
	Nearby Device. Tap to check available devices nearby.

Swipe left and right across the screen to see more icons.

2. Settings

In the settings page, you can set the parameters of the Intercom Panel.

Parameter	Description
Name	View or tap to customize the name of your device here.
Battery	You can see the battery remaining capacity here.
Intelligent Detection	You can select between different detection types for your device.
Message Notification	You can manage the device message and EZVIZ App notification.
Audio Settings	You can set relevant audio parameters for your device.
Image Settings	You can set relevant image parameters for your device.
Light Settings	You can set relevant light parameters for your device.
Speaker Settings	You can set relevant parameters of your speaker.
Record List	You can see the device storage status of the memory card.
Privacy Settings	You can encrypt your videos with encryption password and customize the privacy area.
Network Settings	You can see the connection status.
Device Information	You can see the device information here.
Share Device	You can share the device to you family member or guest.
Cloudplay	You can subscribe and manage the cloud storage.
Delete Device	Tap to delete the device from EZVIZ App.

EZVIZ Connect

1. Use Amazon Alexa

These instructions will enable you to control your EZVIZ devices with Amazon Alexa. If you run into any difficulties during the process, please refer to **Troubleshooting.**

Before you start, make sure that:

1. EZVIZ devices are connected to the EZVIZ app.
2. In the EZVIZ app, turn off the "Video Encryption" and turn on the "Audio" in the Device Settings page.
3. You have an Alexa-enabled device (i.e Echo Spot, Echo-Show, All-new Echo-Show, Fire TV (all generations), Fire TV stick (second generation only), or Fire TV Edition smart TVs).
4. The Amazon Alexa app is already installed on your smart device, and you have created an account.

To Control EZVIZ devices with Amazon Alexa:

1. Open the Alexa app and select "Skills and Games" from the menu.
2. On the Skills and Games screen, search for "EZVIZ", and you will find "EZVIZ" skills.
3. Select your EZVIZ device's skill, then tap **ENABLE TO USE.**
4. Enter your EZVIZ username and password, and tap **Sign in.**
5. Tap the **Authorize** button to authorize Alexa to access your EZVIZ account, so that Alexa can control your EZVIZ devices.
6. You will see "EZVIZ has been successfully linked", then tap **DISCOVER DEVICES** to allow Alexa to discover all your EZVIZ devices.
7. Go back to Alexa app menu and select "Devices", and under devices you will see all your EZVIZ devices.

Voice Command

Discover a new smart device via the "Smart Home" menu in the Alexa app or the Alexa Voice Control function.
Once the device is found, you can control it with your voice. Speak simple commands to Alexa.

Answer the EZVIZ Intercom Panel with Alexa

After you've connected your EZVIZ Intercom Panel to your Alexa-enabled device, you can speak to your visitors through your Echo or Fire TV device.
To speak to your visitor, you can say:

- Alexa, answer [EZVIZ Intercom Panel Name].
- Alexa, talk to [EZVIZ Intercom Panel Name].

Your device's name for example: "show xxxx doorbell," can be changed in the EZVIZ app. Each time you change the name of the device, you will need to discover the device again to update the name.

Troubleshooting

What should I do if Alexa fails to discover my device?
Check if there are any Internet connecting problems.
Try to restart the smart device and re-discover the device on Alexa.
Why the device's status is "Offline" on Alexa?
Your device might have been disconnected from the network. Restart the smart device and re-discover on Alexa.
Check if your router is connected to the Internet and try again.

For details about countries where Amazon Alexa is available, see Amazon Alexa's official website.

2. Use Google Assistant

With the Google Assistant, you can activate your EZVIZ device and watch live by speaking Google Assistant voice commands.

The following devices and apps are required:

1. A functional EZVIZ app.
2. In the EZVIZ app, turn off the "Video Encryption" and turn on the "Audio" in the Device Settings page.
3. A TV with functional Chromecast connecting to it.
4. The Google Assistant app on your phone.

To get started, follow the steps below:

1. Set up the EZVIZ device and make sure it works properly on the app.
2. Download the Google Home app from the App Store or Google Play Store™ and log into your Google account.
3. On the Myhome screen, tap “+” on the upper-left corner, and select "Set up device" from the menu list to go to the Set up interface.
4. Tap **Works with Google**, and search for "EZVIZ", where you will find "EZVIZ" skills.
5. Enter your EZVIZ username and password, and tap **Sign in.**
6. Tap the **Authorize** button to authorize Google to access your EZVIZ account, so that Google can control your EZVIZ devices.
7. Tap **Return to app.**
8. Follow the above steps to complete the authorization. When synchronization is completed, EZVIZ service will be listed under your list of services. To see a list of compatible devices under your EZVIZ account, tap on the EZVIZ service icon.
9. Now try some commands. Use the name of the doorbell that you created when you set up the system.

Users can manage devices as a single entity or in a group. Adding devices to a room allows users to control a group of devices at the same time using one command.

See the link for more information:

https://support.google.com/googlehome/answer/7029485?co=GENIE.Platform%3DAndroid&hl=en

For additional information about the device, please refer to www.ezviz.com/eu.

SAFETY PRECAUTIONS

Any damage caused by a failure to adhere to the manual shall void the warranty. We assume no liability for damages resulting therefrom!

We cannot be held responsible for any damage to property or persons caused by incorrect use or a failure to adhere to the safety instructions.

This product has been manufactured in full compliance with safety instructions. In order to maintain this status and get the most out of the product, users must adhere to the safety instructions and warnings contained in this manual.

: This symbol indicates that there is a risk of electric shock or short-circuit.

- Never attempt to use this device with a different voltage.
- Ensure that all the system's electrical connections conform to the instructions for use.
- In commercial establishments, ensure that you adhere to the electrical installation accident prevention regulations.
- You must follow the instructions for use of any other devices connected to the system.
- Please contact an experienced person if you have any doubts regarding equipment operation or safety.
- Never plug in or unplug electrical equipment with wet hands.
- When installing this product, check that the power supply cables are not at risk of being damaged.
- Never replace damaged electrical cables yourself! In this case, remove them and call an expert.
- The mains supply should be located close to the device and must be easily accessible.
- A switching device (a switch disconnecter, circuit breaker or equivalent device) must be easily accessible and integrated into the installation of the building wiring for equipment which is permanently connected to the network.
- To ensure the device has sufcient ventilation, keep the area around the device unobstructed.
- Ventilation should not be blocked by covering the ventilation opening with an object such as a newspaper, tablecloth or curtain, etc).
- No open flame sources, such as lit candles, should be placed on the device.
- Comply with the product's operating temperature.
- The device should not be exposed to running or splashing liquid and no object filled with liquid should be placed on the device.

Initiatives on the Use of Video Products

Dear Valued EZVIZ Users,

Technology affects every aspect of our life. As a forward-looking tech company, we are increasingly aware of the role technology plays in improving efficiency and quality of our life. At the same time, we are also aware of the potential harm of its improper usage. For example, video products can record real, complete and clear images, therefore they hold great values in representing facts. Nevertheless, improper distribution, use and/or processing of video records may infringe on the privacy, legitimate rights and interests of others.

Committed to innovating technology for the good, we at EZVIZ hereby earnestly advocate that every user shall use video products properly and responsibly, thus to collectively create a positive environment where all related practices and usage comply with applicable laws and regulations, respect individuals' interests and rights, and promote social morality.

Here are EZVIZ's initiatives that we'd appreciate your attention:

1.Each individual possesses a reasonable expectation of privacy, and the use of video products should not be in conflict with such reasonable expectation. Therefore, a warning notice which clarifies the monitoring range should be displayed in a reasonable and effective manner, when installing video products in public areas. For non-public areas, the rights and interests of people involved shall be evaluated thoughtfully, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products without other's knowledge.

2.Video products objectively records footage of real activities within specific time and space. Users shall reasonably identify the people and rights involved in this scope in advance, to avoid any infringement of portrait, privacy or other legal rights of others while protecting themselves through video products. Notably, if you choose to enable the audio recording function on your camera, it will capture sounds, including conversations, within the monitoring range. We highly recommend a comprehensive assessment on the potential sound sources in the monitoring range, so as to fully understand the necessity and the reasonableness before you turn on the audio recording function.

3.Video products in use will consistently generate audio or visual data from real scenes –possibly including biometric information such as facial images – based on the user's selection of product features. Such data can be used or processed to use. Video products are only technological tools that do not and cannot humanly practice legal and moral standards to guide lawful and proper use of data. It is the methods and purposes of the people who control and use the generated data that make a difference. Therefore, data controllers shall not only strictly abide by applicable laws and regulations, but also fully respect non-obligatory rules including international conventions, moral standards, cultural norms, public order and local customs. Furthermore, we should always prioritize the protection of privacy and portrait rights, and other reasonable interests.

4.The video data continuously generated by video products carries the rights, values and other demands of various stakeholders. Thus, it is extremely crucial to ensure data security and shield the products from malicious intrusions. Every user and data controller shall, undertake all reasonable and necessary measures to maximize product and data security, avoiding data leakage, improper disclosure or misuse, including but not limited to, setting up access control, selecting a suitable network environment where video products are connected, establishing and constantly optimizing network security.

5.Video products have made great contributions to enhance the safety of our society, and we believe that they will continue to play a positive role in various aspects of our daily life. Any attempt to abuse these products to violate human rights or engage in unlawful activities contradicts the very essence of the value in tech innovation and product development. We encourage every user to establish your own methods and rules to evaluate and monitor the use of video products, so as to ensure that these products are always used properly, thoughtfully and with goodwill.